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# Missouri Division of Medical Services

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# **Dental Bulletin**

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### **Provider Communications**

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# ATTENTION DENTISTS!

This bulletin contains important information about changes to the adult dental program.

# DENTAL SERVICES FOR CHILDREN

Dental services for children under 21 years old (except ME code 76) remain covered and are not subject to the changes in this bulletin regarding adult dental services.

### MC+ MANAGED CARE PROGRAM

MC+ managed care health plans provide dental benefits to their enrollees. The dental benefits for adults under MC+ managed care is the same as fee-for-service.

Authorization and billing requirements outlined in this bulletin apply to services provided to MC+ and Medicaid recipients who receive their services on a fee-for-service basis.

Check with the MC+ managed care health plans for their authorization and billing requirements.

# ADULT DENTAL SERVICES

The following changes in dental program coverage are effective for dates of service on or after July 1, 2002.

### **COVERED SERVICES**

Dental services for adults are limited to dentures and trauma to the mouth, jaw, teeth or other contiguous sites as a result of injury. The following benefits, limits, and restrictions apply to individuals age 21 and over, and individuals with ME code 76 (all ages) and ME code 09 (age 21 and over):

# Full upper and lower dentures are covered.

- •Dentures *must be* prior authorized (PA).
- •Covered dentures include: D5110, D5120 (complete) D5130, D5140 (immediate)
- •Refer to Section 13.33 of the dental manual for information regarding replacement dentures.

# Dentures are not covered under the following circumstance:

- \* Dentures continue to be an *uncovered* service for ME code 76 and ME code 09.
- \* Full dentures will not be authorized within two years of a partial denture.
- •Extractions and services to prepare the mouth for routine dentures are *not* covered.
- •Rebases, relines, and repairs for dentures are *not* covered.

Partial dentures are *not* covered unless they are determined to be medically necessary as a result of trauma or medical condition.

•X-rays are required when submitting the PA request for partial dentures. The following partial denture procedure codes require a PA: D5211, D5212, D5213, D5214

### Custom-made Items

- •Partial dentures that were ordered or fabricated prior to 7/1/02 and placement was on or after 7/01/02 are covered under the custom-made item policy. Refer to Section 13.10 for further information on the custom-made policy.
- •If the recipient will not be eligible for the partial denture after the service is first initiated but before the partial denture is actually ordered or fabricated, (July 1, 2002 or after) the recipient must be immediately advised that completion of the work and delivery or placement of the item is not covered by Medicaid. It is then the recipient's choice whether to request completion of the work on a private payment basis.

# Services are covered to determine and treat trauma.

- •All services related to trauma *must be* medically necessary.
- •Claims related to trauma *must* be accompanied by a <u>Certificate of Medical</u> <u>Necessity</u> form explaining the nature of the trauma, and the

basis for the services rendered.

When the claim is accompanied by a <u>Certificate of Medical Necessity</u>, the following services are covered to determine the extent of the trauma:

Evaluation and Management 99201 -99343, 99050, 99058 D0140, D0150, D0160, D0170 Diagnostic

D0210, D0220, D0230, D0240 D0250, D0260, D0270, D0272 D0274, D0277, D0290, D0310 D0330

Refer to the list of Medical and Surgical codes at the end of this bulletin that are covered, however, many have restrictions and limits.

# DENTAL EXCEPTION SERVICES

Services may be covered to treat a medical condition without which the health of the individual would be adversely affected. The following benefits, limits, and restrictions apply to the dental exception:

- •Services *must be* medically necessary and coverage will be determined on a case-by-case exception basis.
- •Claims related to a medical c on dition must be accompanied by a Certificate of Medical Necessity form and a prescription or referral from a physician that documents the need for dental care to treat the medical needs of the patient.

# DENTAL SUPPORT SERVICES

When medically necessary, dental services to support the treatment for the trauma or medical condition are covered on a *case-by-case exception* basis.

Dental support services *cannot* be billed separately. Dental support services are listed under procedure code 41899 on the claim form.

For example, an extraction is not normally covered, however may be medically necessary in the treatment of an injury to the face.

In some cases, a root canal or filling may be needed in order to alleviate the potential for infection that could adversely affect the medical condition of the individual (pregnant woman, transplant recipient, chemotherapy patient etc.)

The following procedure codes are not covered but will be considered for coverage as a support service when the claim is accompanied by a <u>Certificate of Medical Necessity</u> form, *and* a physician's referral or prescription (when required). NOTE: Some services require a PA.

<u>Tests and Laboratory Exams</u> D0999

<u>Preventive</u>
D1110
<u>Fluoride Treatments</u>

D1204 Restorative D2110, D2120, D2130, D2131 D2140, D2150, D2160, D2161 D2330, D2331, D2332, D2335 D2380, D2381, D2382, D2385 D2386, D2387, D2388, D2799 D2910, D2920, D2930, D2931 D2932, D2940, D2950, D2951 D2952, D2953, D2954, D2955(PA), D2957, D2999 **Endodontics** D3110, D3120, D3220, D3221 D3230, D3240, D3310, D3320 D3330, D3331, D3332, D3333 D3346, D3347, D3348, D3351 D3352, D3353, D3410, D3421 D3425, D3426, D3430, D3450 D3910, D3999(PA) Periodontics D4210, D4211, D4220, D4240 D4245, D4260, D4320, D4321 D4355, D4381, D4910, D4999(PA) <u>Prosthodontics</u> (PA required) D5211(PA), D5212(PA), D5213(PA), D5214(PA) Removable Prosthetics D5899(PA) Fixed Partial Dentures D6930, D6999(PA) Oral and Maxillofacial Surgery D7110, D7120, D7210, D7130 D7220, D7230, D7240, D7241 D7250, D7290, D7291(PA) <u>Alveoloplasty</u> D7310, D7320 Appliance Therapy D8210(PA), D8220(PA) Adjunctive General Services D9110(PA). D9610. D9910, D9911 D9930, D9999

# NON-COVERED ADULT DENTAL SERVICES

NOTE: Many dental services

were previously only covered for children under age 21 and have never been covered for adults. Those codes are not listed here.

The following services are *no* longer covered for adults:

<u>Clinical Oral Exams</u>
D0120

<u>Space Management Therapy</u> D1515

Preventive
D1550
Restorative

D2933

Adjustments to Dentures
D5410, D5411, D5421, D5422
Repairs to Complete Dentures
D5510, D5520

<u>Repairs to Partial Dentures</u> D5610, D5620, D5630, D5640 D5650, D5660

<u>Denture Rebase Procedures</u> D5710, D5711, D5720, D5721 <u>Denture Reline Procedures</u> D5730, D5731, D5740, D5741, D5750, D5751, D5760, D5761 <u>Interim Prosthesis</u> D5820, D5821 <u>Removable Prosthetics</u>

D5850, D5851

<u>Fixed Partial Dentures</u>

D6980

<u>Other Surgical Procedures</u> D7281

Adjunctive General Services D9430

# ADULT DENTAL BILLING INSTRUCTIONS

A <u>Certificate of Medical</u> <u>Necessity</u> form is required with all claims for adult dental services except for dentures.

### **Dentures**

Dentures that have been prior authorized are billed using the authorized denture code.

Services for the treatment of trauma or a medical condition are covered under the following methodology:

- ■Each claim for trauma *must* have a <u>Certificate of Medical</u> Necessity form attached.
- ■Each claim for a medical condition *must* have a <u>Certificate of Medical Necessity</u> form *and* a physician's prescription or referral attached.
  - •Office visits and x-rays *must be* billed using the appropriate CPT or ADA code.
- •Medical and surgical procedures *must be* billed using the appropriate CPT or ADA code. Refer to the list of Medical and Surgical codes at the end of this bulletin.
- •Injections *must be* billed using the appropriate injection code.
- •All non surgical or medical dental procedures that are medically necessary support services for trauma or a medical condition *must be* billed on a single claim detail line using procedure code 41899.
- •The billed amount for procedure code 41899 *must be* the total of all related support services.

\* Related services must be listed on the claim in field 59 using the date of service, procedure code(s), tooth number(s), surface code(s), and quantity, to identify the individual support services. Providers should show the usual and customary charge in the "fee" area for the support service procedure codes.

The dental support services will not appear as paid items on the remittance advice (RA). All support services that are deemed medically necessary will appear on the remittance advice as a lump sum payment under procedure code 41899.

### **PA REQUESTS**

NOTE: A <u>Certificate of Medical Necessity</u> form must be submitted with the claims for medical and surgical procedures and dental support services, even if the service has been prior authorized.

PAs requested with the incorrect TOS will be returned to the provider and claims may deny.

# PAs for Medical and Surgical Procedures

CDT-3 procedure code D4341 (Periodontal scaling and root planing, per quadrant), and CPT surgical procedures 21086, 21087, and 21088 listed in Section 19.16 of the manual require a PA.

When requesting a PA for the above listed surgical procedures,

the correct Type of Service (TOS) on the PA request form is "2". Do not use a TOS "7" when requesting a PA for these dental surgical procedures.

Approved medical and surgical procedures are listed on a detail line of the claim form.

### PAs for Dental Support Services

Other dental procedures listed in this bulletin that require a PA, *must be* requested with a TOS 7 on the PA request form. The PA request form is submitted with the dental service code in field 18 of the PA request form. Do not request a PA using procedure code 41899.

The following codes require a PA (TOS 7): D2955, D3999, D4999, D5211, D5212, D5213, D5214, D5899, D6999, D7291, D8210, D8220, and D9110.

If the PA request for a dental support service is approved, the approved procedure code is listed as a support service under 41899 on the claim form. The authorized dental support service will appear on the remittance advice as *not* covered, however the reimbursement will be included with 41899.

### **PAs for Dentures**

A PA request for full dentures is submitted with TOS 7 and the appropriate denture code. An approved denture is listed on the claim form using the approved denture procedure code.

## CERTIFICATE OF MEDICAL NECESSITY

Providers may reference Section 7 of the online provider manual for information regarding the Certificate of Medical Necessity form. A copy of the form is found in the provider manual.

Reference Section 3.7 of the online provider manual for information on ordering a supply of the <u>Certificate of Medical Necessity</u> forms.

### **INJECTIONS**

The following injection codes are no longer valid under the dental program:

J2970; Z2016 - Z9536; J9000-J9280, and all injection codes with modifiers YA, YB, YC, YD, and YE.

Medically necessary injections administered in the course of treatment of the trauma or medical condition are covered. Refer to Section 19.15 of the manual for a list of HCPCS injection codes.

When billing for injection procedure codes, the provider *must* enter the number of units administered to the recipient in Field 59 (Qty.) on the dental claim form.

The following injection codes

have been added as a result of 2001/2002 HCPCS:

MAXIMUM ALLOWED

### DESCRIPTION AMOUNT

J0692 \$7.60 (Cefepime hydrochloride, 500 MG)

J1095 \$5.63 (Dexamethasone acetate, /8 mg)

J2270 \$1.15 (Morphine sulfate, up to 10 mg) J2250 \$2.70 (Midazolam HCl (Versed per mg)

# PROCEDURE CODE APPENDIX

The Dental Procedure Code
Appendix of the dental manual
replaces Sections 19.2 through
19.14 of the dental manual. The
Dental Procedure Code
Appendix will be available soon
at: www.dss.state.mo.us/dms

# PERIODONTAL SCALING and ROOT PLANING

When medically necessary, procedure code D4341 (Periodontal scaling and root planing, per quadrant) requires a PA submitted with pretreatment x-rays (a full mouth survey taken within the last 12 months) and periodontal chart. The following guidelines are used to determine medical necessity for approval of the PA request:

- •Verifiable signs of early or moderate chronic periodontia;
- •Records must show two or more sites in the quadrant being treated with;

•probing depths of 5mm or greater; and

•early to moderate bone loss, **or** •radiographic evidence of subgingival calculus.

Definition of Bone Loss

<u>Early bone loss</u> is cratering, or horizontal or vertical loss.

<u>Moderate bone loss</u> is notable bone loss with 50% of the root remaining in the bone.

Cases with greater than moderate bone loss will be evaluated on an individual basis as to the potential of maintaining the teeth. Hopeless cases will be denied.

If prior authorized, code D4341 is only billable as a medical surgical service when submitted with a <u>Certificate of Medical Necessity</u> form *and* a prescription or referral from a physician that documents the need for dental care to treat the medical needs of the patient.

### **MEDICAL and SURGICAL**

The following medical and surgical services are billable on an individual detail claim line and *must not* be billed under 41899:

### **Periodontics**

D4341(*PA/TOS2*), D4355, D4920 *Maxillofacial Prosthetics* D5913, D5914, D5919, D5922 D5926, D5927, D5932, D5934 D5935, D5936, D5952, D5953 D5954, D5955, D5958, D5959 D5960, D5988, D5999 *Implant Services* 

D6010, D6020, D6040, D6050 D6090, D6095, D6100 Oral and Maxillofacial Surgery D7260, D7270, D7285, D7286 D7340, D7350, D7410, D7420 D7430, D7431, D7440, D7441 D7450, D7451, D7460, D7461 D7465, D7471, D7480, D7490 D7510, D7520, D7530, D7540 D7550, D7560, D7610, D7620 D7630, D7640, D7650, D7660 D7670, D7680, D7710, D7720 D7730, D7740, D7750, D7760 D7770, D7780, D7810, D7820 D7830, D7840, D7850, D7860 D7865, D7870, D7871, D7872 D7873, D7874, D7875, D7876 D7877, D7880, D7910, D7911 D7912, D7920, D7940, D7941 D7943, D7944, D7945, D7946 D7947, D7948, D7949, D7950 D7955, D7960, D7970, D7971 D7980, D7981, D7982, D7983 D7990, D7991, D7995, D7996 D7997, D7999 Adjunctive General Services D9212, D9220, D9221, D9230 D9241, D9242, D9248, D9310

Refer to the dental manual Section 19.16 for CPT medical and surgical procedure codes that *must* also be billed on an individual detail line

D9420